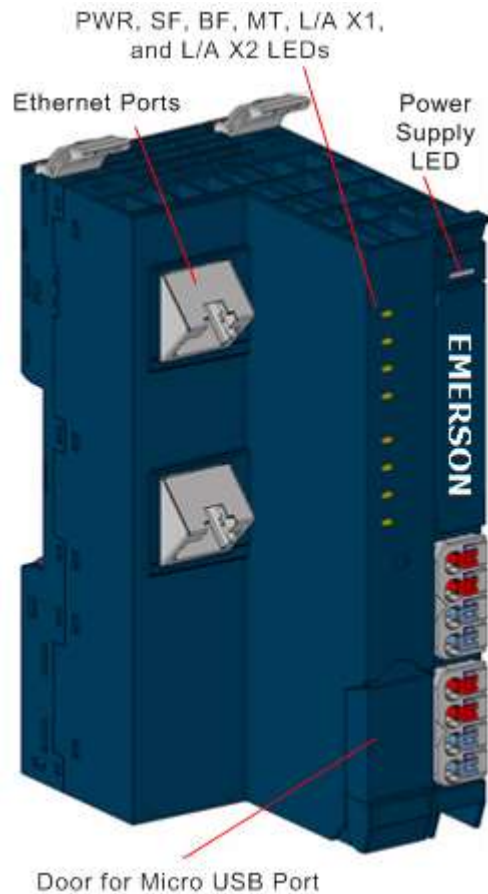


# PACSystems™ RSTi-EP

## MODBUS® NETWORK ADAPTER MODULE (EPXMBE101)



## Warnings and Caution Notes as Used in this Publication

### **WARNING**

Warning notices are used in this publication to emphasize that hazardous voltages, currents, temperatures, or other conditions that could cause personal injury exist in this equipment or may be associated with its use.

In situations where inattention could cause either personal injury or damage to equipment, a Warning notice is used.

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### **CAUTION**

Caution notices are used where equipment might be damaged if care is not taken.

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**Note:** Notes merely call attention to information that is especially significant to understanding and operating the equipment.

These instructions do not purport to cover all details or variations in equipment, nor to provide for every possible contingency to be met during installation, operation, and maintenance. The information is supplied for informational purposes only, and Emerson makes no warranty as to the accuracy of the information included herein. Changes, modifications, and/or improvements to equipment and specifications are made periodically and these changes may or may not be reflected herein. It is understood that Emerson may make changes, modifications, or improvements to the equipment referenced herein or to the document itself at any time. This document is intended for trained personnel familiar with the Emerson products referenced herein.

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# Product Description

The EPXMBE101 network adapter is a variant of the EPXMBE001 network adaptor, which supports the Modbus Dual LAN mode of operation. In this mode of operation, both the Ethernet ports communicate with two separate networks. For this purpose, the EPXMBE101 has two MAC addresses and two IP addresses which can be defined separately. The “Modbus Dual LAN mode” is suitable to communicate with two synchronized control units simultaneously on two different LAN networks. Thereby both the control units have complete read and write access. If the “Modbus Dual LAN mode” is disabled in EPXMBE101, the network adaptor functions as EPXMBE001 with a single LAN network,

The network adapter can be accessed with a system-independent web server application via the USB service interface or the Ethernet. Thus, all information, such as diagnostics, status values, and parameters, can be read and all connected modules can be simulated or forced.

The station's main power supply is integrated with the network adapter. Power is supplied via two 4-pole connectors, separated into the input and output current paths.

Caution, the RSTi-EP station is usually installed on a horizontally positioned DIN rail. Installation on vertically positioned DIN rails is also possible. However, the heat dissipation is reduced such that the derating values change (refer to the section, Thermal Derating).

Modules should be allowed to de-energize for a minimum of 10 seconds after powering down, before starting any maintenance activity. The network adapter cannot be hot-swapped.

Refer to the RSTi-EP Slice I/O User Manual (GFK-2958) for additional information.

Refer to the RSTi-EP Power Supply Reference Guide, a software utility available on PAC Machine Edition(PME) V9.00, for detailed power-feed requirements.

## Module Features

- Supports up to 64 active RSTi-EP modules
- Spring-style technology for ease of wiring
- DIN rail mounted
- Double-click installation for positive indication of correct installation
- Built-in Web Server for diagnostic information and firmware update through Ethernet and micro USB port
- Option of fixed or DHCP IP address configuration
- Support for daisy-chain/line, star topologies

## Ordering Information

| Module    | Description                                           |
|-----------|-------------------------------------------------------|
| EPXMBE101 | RSTi-EP Slice I/O Dual LAN Modbus TCP Network Adapter |

# Specifications

| SPECIFICATION                                     |                                             | EPXMBE101                                |  |
|---------------------------------------------------|---------------------------------------------|------------------------------------------|--|
| <b>System data</b>                                |                                             |                                          |  |
| Connection                                        | 2 x RJ-45                                   |                                          |  |
| Fieldbus protocol                                 | Modbus TCP                                  |                                          |  |
| Process image                                     | Input data width                            | max. 8 KB                                |  |
|                                                   | Parameter data                              | max. 1024 Bytes                          |  |
|                                                   | Diagnostic data                             | max. 1024 Bytes                          |  |
| Number of modules                                 | max. 64 active                              |                                          |  |
| Configuration interface                           | Micro USB 2.0                               |                                          |  |
| Transfer rate                                     | Fieldbus                                    | 10 Mbps/100 Mbps                         |  |
|                                                   | RTSi-EP system bus                          | Max. 48 Mbps                             |  |
| <b>Supply</b>                                     |                                             |                                          |  |
| Supply voltage for system and inputs              | 20.4V – 28.8V                               |                                          |  |
| Supply voltage for outputs                        | 20.4V – 28.8V                               |                                          |  |
| Max. feed-in current for input modules            | 10 A                                        |                                          |  |
| Max. feed-in current for output modules           | 10 A                                        |                                          |  |
| Current consumption from system current path ISYS | 112 mA                                      |                                          |  |
| <b>Connection data</b>                            |                                             |                                          |  |
| Type of connection                                | Spring style                                |                                          |  |
| Conductor cross-section                           | Single-wired, fine-wired                    | 0.14 – 1.5 mm <sup>2</sup> (AWG 26 – 16) |  |
| <b>General data</b>                               |                                             |                                          |  |
| Operating temperature                             | -20°C to +60°C (-4 °F to +140 °F)           |                                          |  |
| Storage temperature                               | -40°C to +85°C (-40 °F to +185 °F)          |                                          |  |
| Air humidity (operation/transport)                | 5% to 95%, noncondensing as per IEC 61131-2 |                                          |  |
| Width                                             | 52 mm (2.05 in)                             |                                          |  |
| Depth                                             | 76 mm (2.99 in)                             |                                          |  |
| Height                                            | 120 mm (4.72 in)                            |                                          |  |
| Weight                                            | 223 g (7.87 oz)                             |                                          |  |

## LEDs

| LED                                                                                           | Indication           | LED State/Description                                                                                                                                                                                           |
|-----------------------------------------------------------------------------------------------|----------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| PWR                                                                                           | Power LED            | <b>Green:</b> Supply voltage connected                                                                                                                                                                          |
| SF                                                                                            | System Fault         | <b>Red:</b> Configuration error, or error in the network adapter, or error in a module, or there is a new diagnostic report<br><b>Red flashing:</b> Station in Force mode                                       |
| BF                                                                                            | Bus fault            | <b>Red:</b> No connection to the Fieldbus<br><b>Red flashing:</b> Configuration error, no connection to the control unit, or error in the parameter set                                                         |
| MT                                                                                            | Maintenance Required | <b>Yellow:</b> Error on the system bus or Fieldbus                                                                                                                                                              |
| L/A X1                                                                                        | Connection/Active    | <b>Green / Yellow<sup>†</sup>:</b> Connection established between port 1 of the network adapter and another field device<br><b>Green flashing / Yellow flashing<sup>†</sup>:</b> Data being exchanged on port 1 |
| L/A X2                                                                                        | Connection/Active    | <b>Green:</b> Connection established between port 2 of the network adapter and another field device<br><b>Green flashing:</b> Data being exchanged on port 2                                                    |
| <sup>†</sup> <b>Green:</b> Transfer rate 100 MBit/s<br><b>Yellow:</b> Transfer rate 10 MBit/s |                      |                                                                                                                                                                                                                 |

## LED Indicators



| LED          | EPXMBE101                                                                              |
|--------------|----------------------------------------------------------------------------------------|
| Power Supply | <b>Green:</b> Supply voltage > 18 V DC<br><b>Red:</b> At least one current path < 18 V |

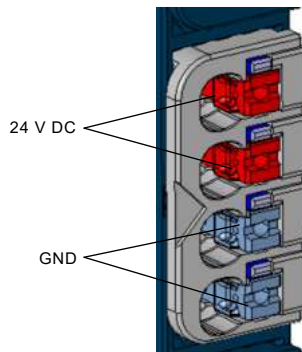
| LED | EPXMBE101                                                  |
|-----|------------------------------------------------------------|
| 3.1 | <b>Green:</b> Input current path supply voltage > 18 V DC  |
| 3.2 | <b>Red:</b> Input current path supply voltage < 18 V DC    |
| 3.3 |                                                            |
| 3.4 | <b>Red:</b> Internal fuse defective                        |
| 4.1 | <b>Green:</b> Output current path supply voltage > 18 V DC |
| 4.2 | <b>Red:</b> Output current path supply voltage < 18 V DC   |
| 4.3 |                                                            |
| 4.4 | <b>Red:</b> Internal fuse defective                        |

# Field Wiring

The connection frame has one connector, and two 24 V DC wires can be connected to each connector, along with two ground connections. Those four connectors are used as shown in the following figure. The Spring style technology allows either finely stranded or solid wire with crimped wire-end ferrules or ultrasonically welded wires, each with a maximum cross-section of 1.5 mm<sup>2</sup> (16 gauge), to be inserted easily through the opening in the clamping terminal without having to use tools. To insert fine stranded wires without wire-end ferrules, the pusher must be pressed in with a screwdriver and released to latch the wire.

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**Figure 1: Connector Block**



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## Connector Specifications:

- Conductor cross-section 0.14 to 1.5 mm<sup>2</sup> (26 – 16 guage)
- Max. ampacity: 10 A
- 4-pole

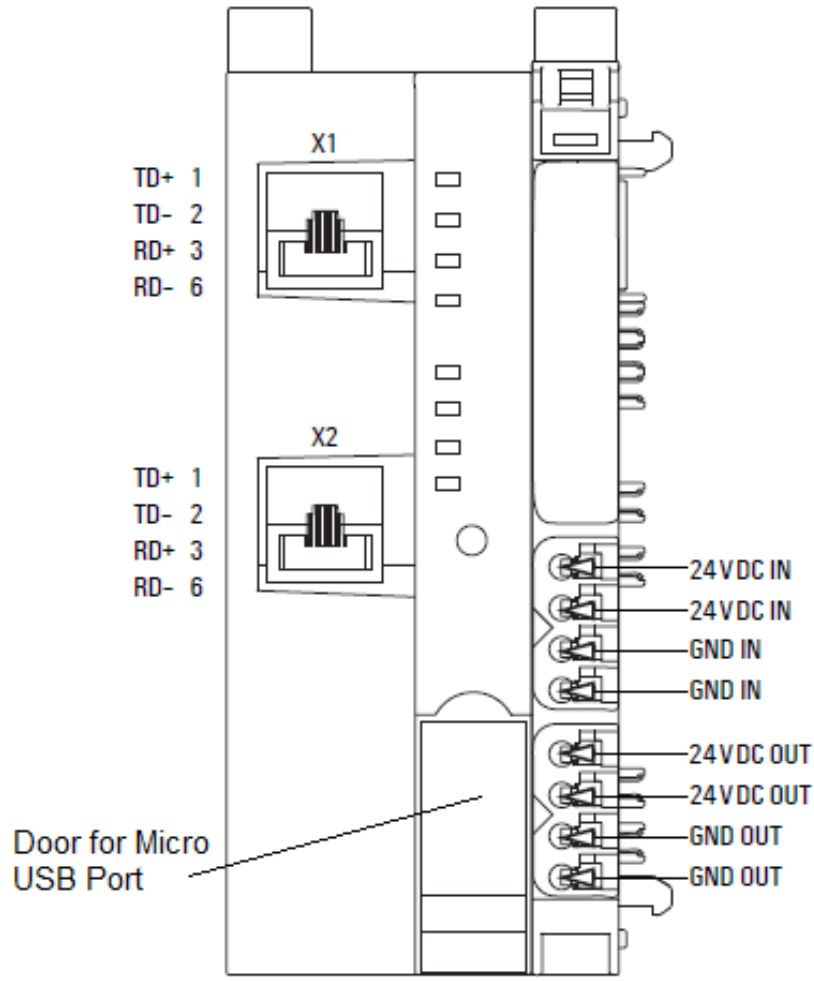
The modules do not have a fused sensor/activator power supply. All cables to the connected sensors/actuators must be fused corresponding to their conductor cross-sections (as per Standard DIN EN 60204-1, section 12).

Refer to the RSTi-EP Slice I/O User Manual (GFK-2958) for additional information.

For technical assistance, go to <https://www.emerson.com/Industrial-Automation-Controls/support>.

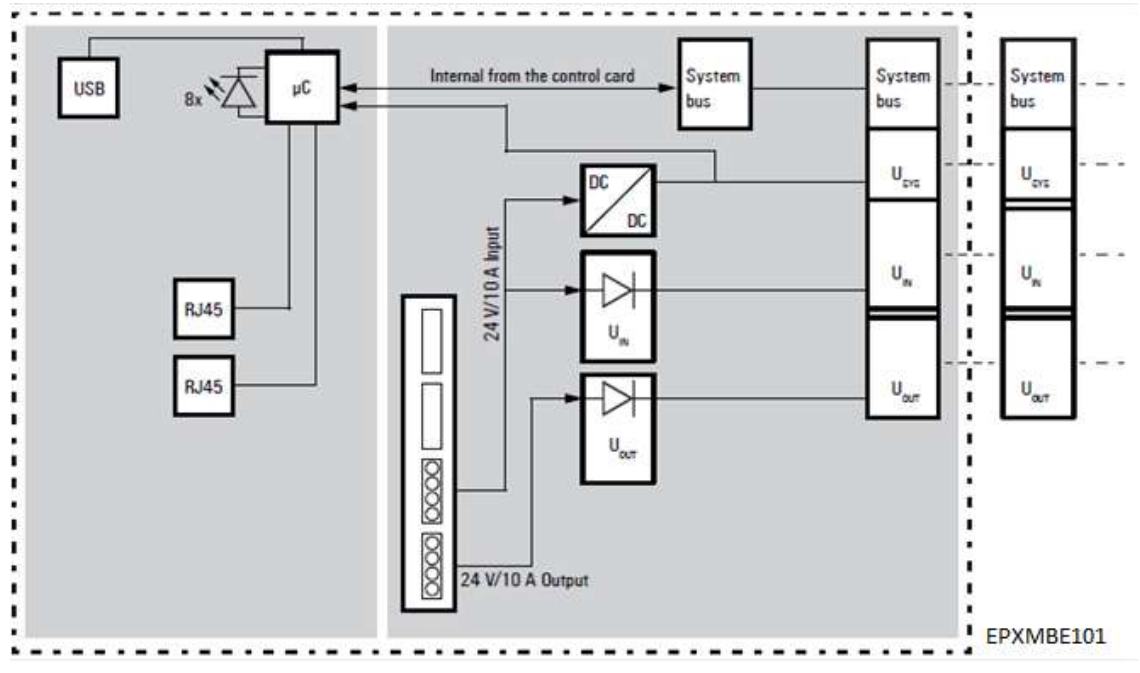
# Connection Diagram

Figure 2: Connection Diagram for EPXMBE101



# Connection Block Diagram

Figure 3: Connection Block Diagram for EPXMBE101



## Installation in Hazardous Areas

### ⚠ WARNING

- EQUIPMENT LABELED WITH REFERENCE TO CLASS I, GROUPS A, B, C & D, DIV. 2 HAZARDOUS AREAS IS SUITABLE FOR USE IN CLASS I, DIVISION 2, GROUPS A, B, C, D OR NON-HAZARDOUS AREAS ONLY
- EXPLOSION HAZARD - SUBSTITUTION OF COMPONENTS MAY IMPAIR SUITABILITY FOR CLASS I, DIVISION 2;
- EXPLOSION HAZARD - WHEN IN HAZARDOUS AREAS, TURN OFF POWER BEFORE REPLACING OR WIRING MODULES; AND
- EXPLOSION HAZARD - DO NOT CONNECT OR DISCONNECT EQUIPMENT UNLESS POWER HAS BEEN SWITCHED OFF OR THE AREA IS KNOWN TO BE NONHAZARDOUS.

## ATEX Marking

⊕ II 3 G Ex nA IIC T4 Gc

Ta: -20°C to +60°C (-4° F to +140 °F)

DEMKO 16 ATEX 1591X



## Thermal Derating

The power supply is restricted according to the temperature. The following values apply for the horizontal and vertical positioning of the RSTi-EP station:

### Temperature-dependent Values for the Power Supply

| Power Supply                   | Horizontal               | Vertical                |
|--------------------------------|--------------------------|-------------------------|
| Network adapter power supply   | 60°C (140 °F) : 2 x 8 A  | 55°C (131 °F) : 2 x 6 A |
|                                | 55°C (131 °F) : 2 x 10 A | 50°C (122 °F) : 2 x 8 A |
| Power-feed module power supply | 60°C (140 °F) : 1 x 10 A | 55°C (131 °F) : 1 x 8 A |

Refer to the RSTi-EP Slice I/O Module User Manual (GFK-2958) for additional information.

## Supported Modules and Power Supplies

The following modules can be used with this release of the RSTi-EP Modbus Network Adaptor:

| Catalog Number                      | Module Description                                                                                    |
|-------------------------------------|-------------------------------------------------------------------------------------------------------|
| <b>Digital Input Modules</b>        |                                                                                                       |
| EP-1214                             | Digital Input, 4 Points, Positive Logic 24VDC, 2,3, or 4 Wire                                         |
| EP-1218                             | Digital Input, 8 Points, Positive Logic, 24VDC 2 Wire                                                 |
| EP-1318                             | Digital Input, 8 Points, Positive Logic, 24VDC 3 Wire                                                 |
| EP-125F                             | Digital Input, 16 Points, Positive Logic, 24VDC, 1 Wire                                               |
| EP-153F                             | Digital Input, 16 Points, Negative Logic, 24VDC, 1 Wire                                               |
| EP-12F4                             | Digital Input, 4 Points, Positive Logic 24VDC, 2,3, or 4 Wire, Timestamp                              |
| EP-1804                             | Digital Input, 4 Points 110/230 VAC (65 – 277 VAC), 2 Wire, Isolated                                  |
| <b>Digital Output Modules</b>       |                                                                                                       |
| EP-2214                             | Digital Output, 4 Points, Positive Logic 24VDC, 0.5A, 2,3, or 4 Wire                                  |
| EP-2614                             | Digital Output, 4 Points, Positive Logic 24VDC, 2.0A, 2,3, or 4 Wire                                  |
| EP-2634                             | Digital Output, 4 Points, Positive/Negative Logic 24VDC, 2.0A, 2,3, or 4 Wire                         |
| EP-2218                             | Digital Output, 8 Points, Positive Logic, 24VDC, 0.5A, 2 Wire                                         |
| EP-225F                             | Digital Output, 16 Points, Positive Logic, 24VDC, 0.5A, 1 Wire                                        |
| EP-291F                             | Digital Output, 16 Points, Negative Logic, 24VDC, 0.5A, 1 Wire                                        |
| <b>Digital Relay Output Modules</b> |                                                                                                       |
| EP-2714                             | Digital Relay Output, 4 Points, Positive Logic, 24 - 220 VDC/VAC, 6A, 2 Wire                          |
| EP-2814                             | Solid-state Relay Output Module                                                                       |
| <b>Analog Input Modules</b>         |                                                                                                       |
| EP-3164                             | Analog Input, 4 Channels Voltage/Current 16 Bits 2, 3, or 4 Wire                                      |
| EP-3264                             | Analog Input, 4 Channels Voltage/Current 16 Bits with Diagnostics 2, 3, or 4 Wire                     |
| EP-3124                             | Analog Input, 4 Channels Voltage/Current 12 Bits 2, 3, or 4 Wire                                      |
| EP-3368                             | Analog Input, 8 Channels Current 16 Bits 2, 3, or 4 Wire                                              |
| EP-3468                             | Analog Input, 8 Channels Current 16 Bits 2, 3, or 4 Wire, Channel Diagnostic                          |
| EP-3664                             | Analog Input, 4 Channels Voltage/Current 16 Bits with Diagnostics 2, 3, or 4 Wire, Differential Input |
| EP-3704                             | Analog Input, 4 Channels RTD 16 Bits with Diagnostics 2, 3, or 4 Wire                                 |
| EP-3804                             | Analog Input, 4 Channels TC 16 Bits with Diagnostics 2, 3, or 4 Wire                                  |
| EP-1813                             | Power Measurement Module, 8 Channels                                                                  |
| <b>Analog Output Modules</b>        |                                                                                                       |
| EP-4164                             | Analog Output, 4 Channels Voltage/Current 16 Bits 2, 3, or 4 Wire                                     |
| EP-4264                             | Analog Output, 4 Channels Voltage/Current 16 Bits with Diagnostics 2, 3, or 4 Wire                    |
| <b>Speciality Modules</b>           |                                                                                                       |
| EP-5111                             | 1 Channel High Speed Counter, AB 100 kHz 1 DO 24VDC, 0.5A                                             |

| Catalog Number                                    | Module Description                                                                      |
|---------------------------------------------------|-----------------------------------------------------------------------------------------|
| EP-5112                                           | 2 Channel High Speed Counter, AB 100 kHz                                                |
| EP-5212                                           | 2 Channel Frequency Measurement, 100 kHz                                                |
| EP-5261                                           | 1 Channel Serial Communications, 232, 422, 485                                          |
| EP-5311                                           | 1 Channel SSI Encoder, BCD or Gray-Code Format, 5/24 VDC                                |
| EP-5422                                           | 2 Channels PWM Output, Positive Logic, 24VDC, 0.5 A                                     |
| EP-5442                                           | 2 Channels PWM Output, Positive Logic, 24VDC, 2 A                                       |
| EP-5324                                           | IO-Link Communication Module , 4 Channels                                               |
| <b>Power Feed Modules for Input Current Path</b>  |                                                                                         |
| EP-7631                                           | Power Module, 1 Channel 24VDC Input Flow 10A                                            |
| <b>Power Feed Modules for Output Current Path</b> |                                                                                         |
| EP-7641                                           | Power Module, 1 Channel 24VDC Output Flow 10A                                           |
| <b>Safe Feed-input Modules</b>                    |                                                                                         |
| EP-1901                                           | 1 Safe Feed-Input, 24 VDC                                                               |
| EP-1902                                           | 2 Safe Feed-Inputs, 24 VDC, Programmable Delay                                          |
| EP-1922                                           | 2 Safe Feed-Inputs, 24 VDC                                                              |
| <b>Potential Distribution Modules</b>             |                                                                                         |
| EP-711F                                           | Power Module, 16 Channels 24VDC Potential Distribution +24 VDC from Input Current Path  |
| EP-751F                                           | Power Module, 16 Channels 24VDC Potential Distribution +24 VDC from Output Current Path |
| EP-700F                                           | Power Module, 16 Channels 24VDC Potential Distribution Functional Earth                 |
| EP-710F                                           | Power Module, 16 Channels 24VDC Potential Distribution +0VDC from Input Current Path    |
| EP-750F                                           | Power Module, 16 Channels 24VDC Potential Distribution +0VDC from Output Current Path   |
| <b>Hot swap Modules</b>                           |                                                                                         |
| EP-7990                                           | Bump-less Output Hot Swap Module                                                        |

## Release History

| Catalog Number | Hardware Version | Firmware Version | Date   | Comments                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|----------------|------------------|------------------|--------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| EPXMBE101-ADAH | 01.01.00         | 02.04.04         | Feb 24 | Firmware release 02.04.04<br>Support for EP-7990 is added to enable bump-less hot swap operation.                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| EPXMBE101-ACAG | 01.01.00         | 02.04.94         | Dec 22 | Release of firmware to fix erroneous broadcast/ARP packets                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| EPXMBE101-ACAF | 01.01.00         | 02.04.01         | May 22 | Firmware release 02.04.01                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| EPXMBE101-ACAE | 01.01.00         | 02.03.00         | Dec 19 | Support for two newly introduced IO modules EP-1813 (Power Measurement module) and EP-5324 ( IO-Link Communication Module) with only IPI update.                                                                                                                                                                                                                                                                                                                                                                                              |
| EPXMBE101-ACAE | 01.01.00         | 02.03.00         | Sep 19 | <ul style="list-style-type: none"> <li>- Following Emerson's acquisition of this product, changes have been made to apply appropriate branding and registration of the product with required certification agencies. No changes to the material, process, form, fit, or functionality.</li> <li>- Brand labeling of Web Application to EMERSON.</li> <li>- Updates to the webserver : <ul style="list-style-type: none"> <li>- Ordering data' is removed from General information section of Emerson branded products.</li> </ul> </li> </ul> |

| Catalog Number | Hardware Version | Firmware Version | Date   | Comments                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|----------------|------------------|------------------|--------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                |                  |                  |        | <ul style="list-style-type: none"> <li>- Improved module parameter setting dialogue in web application</li> <li>- Factory reset over a Modbus-Register possible</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| EPXMBE101-AAAD | 01.00.00         | 02.02.00         | Oct 18 | Support of AD firmware for EPXMBE101-AAXX.<br>Documentation update                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| EPXMBE101-ABAD | 01.01.00         | 02.02.00         | Apr 18 | <p>The product revision is updated to be usable in Marine Application and pass Marine certification tests. Refer GFK-2958 for certification details.</p> <p>The new enhancements are part of the FW version for the <b>Webserver</b>:-</p> <ul style="list-style-type: none"> <li>- The reset button appears automatically when changes in parameter settings require a restart to take effect</li> <li>- Added display of slot numbers to list of compatible modules after selecting a firmware file in multi-update view.</li> <li>- Added HTTPS support and new parameter 'HTTPS settings' [Available with Hardware version "AB" &amp; above only in combination with firmware version "AD" &amp; above]</li> <li>- Added password policy and weak password check - default username and password will remain the same.</li> <li>- New languages for Web Server available. Korean, French, Spanish, Portuguese and Italian</li> <li>- Support for EP-3664</li> </ul> <p><b>Issue Fixes:-</b></p> <ul style="list-style-type: none"> <li>- Fixed issue that live module unplug/replug sometimes corrupts I/O mapping</li> <li>- Fixed issue that re-installation attempt of language files sometimes causes an error message.</li> </ul> |
| EPXMBE101-AAAC | 01.00.00         | 02.01.00         | Nov 17 | Initial Release                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |

# Important Product Information for this Release

## Updates

EPXMBE101-ADAH default factory image will be 02.04.04.

**Note:** The product may be upgraded in the field using the Web firmware upgrade kit, which can be downloaded from <https://www.emerson.com/Industrial-Automation-Controls/support>

| Modules        | Firmware Version | Upgrade Kit                                                                                                          |
|----------------|------------------|----------------------------------------------------------------------------------------------------------------------|
| EPXMBE101-ADAH | 02.04.04         | EPXMBE101-0007675-02_04_04-7.zip consists of files<br>1. EPXMBEx01-0007675-02_04_04-7.bsc<br>2. FW_upgrade_procedure |

## Functional Compatibility

| HW Index [Ver] | FW Index [Ver]   |                  |                  |                  |                  |                  |
|----------------|------------------|------------------|------------------|------------------|------------------|------------------|
|                | AC<br>[02.01.00] | AD<br>[02.02.00] | AE<br>[02.03.00] | AF<br>[02.04.01] | AG<br>[02.04.94] | AH<br>[02.04.04] |
| AA [01.00.00]  | OK               | OK               | NO               | NO               | NO               | NO               |
| AB [01.01.00]  | NO               | OK               | OK               | OK               | OK               | OK               |
| AC [01.01.00]  | NO               | OK               | OK               | OK               | OK               | OK               |
| AD [01.01.00]  | NO               | OK               | OK               | OK               | OK               | OK               |

## Problems Resolved by this Release

| Subject                                                                     | Description                                                                                                                                                                                                                                                                                                              |
|-----------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Output behavior during hot-swapping                                         | During hot insertion or removal of IO modules, a transient Loss of Power up to 500 ms may occur on the network adapter and IO modules, during which all outputs may drop to zero. This system behavior should be verified against the application requirements before hot insertion or removal of the IO module is done. |
| Channel diagnostics faults are reported during hot-swapping of the modules. | During the hot swap of an I/O module, the network adapter may report additional channel diagnostics messages in addition to the expected <i>Loss of Module</i> or <i>Addition of Module</i> fault.                                                                                                                       |

## New Features and Enhancements

None

## Known Restrictions and Open Issues

None

## Operational Notes

| Subject                                                           | Description                                                                                                                                                                                                                                                                                               |
|-------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Establishing Modbus Connection during LAN re-connection scenarios | The time taken to re-establish Modbus connection and re-start of IO data exchange between network adaptor and Modbus Client, when LAN port is re-connected, may vary (typically ~5secs to ~30 secs) with the different Modbus Client devices. It is recommended to consider this factor for applications. |

## Product Documentation

RSTi-EP Slice I/O Module User Manual (GFK-2958)

RSTi-EP Slice I/O Functional Safety Module User Manual (GFK-2956)

# General Contact Information

Home link: <http://www.emerson.com/industrial-automation-controls>

Knowledge Base: <https://www.emerson.com/iac-support>

## Technical Support

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+39-0362-228-5555 (from Italy - if toll-free 800 option is unavailable or dialing from a mobile telephone)

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Any escalation request should be sent to: [mas.sfdcescalation@emerson.com](mailto:mas.sfdcescalation@emerson.com)

**Note:** If the product is purchased through an Authorized Channel Partner, please contact the seller directly for any support.

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